

# Cost schedule for overnight stays at Russell House:



The rates set out below are our spot purchase rates.

We are open to discussion about block booking rates based on an allocated number of nights for either health or social care based breaks / respite or interventions. These could be commissioned on an annual basis with regular monitoring to indicate usage.

Category of stay	Weekday price	Weekend / bank holiday price	Discount % on offer
Where an approved provider provides up to half of the care	£330	£415	NA
Stable	£585	£750	10%
Complex Stable	£640	£825	10%
Complex unstable	£850	£1160	10%
Palliative and End of life care	£0	£0	NA

Rates will be agreed based on the complexity of the child's needs. Forget Me Not operates a scoring system to assess the needs of a child and use a dependency tool. Based on information shared with us, we will score the child's needs and price their stay based on those needs. Please note that for longer stays, a child's needs may change over time.

Our weekend prices cover a 48 hour period starting from 4pm on a Saturday. Our bank holiday prices are for the 24 hour period that a bank holiday falls within.

## Categories of stay:

**1. Where an approved provider provides up to half of the care:** Price is for 1 child in a specially equipped bedroom. Approved provider will need to be responsible for the child for up to half of the hours of their stay at Russell House and sign the Forget Me Not policy in relation to joint working with care staff from other providers. As a minimum, a nurse and a highly trained care team member will always be on duty and can provide back up. Should their services be used for more than 50% of the stay, a report will be provided covering the circumstances in which this happened and the price will increase to the full level to accommodate additional use of Forget Me Not staff time. This rate applies where the child is regarded as stable. Higher rates apply where the child is complex stable or complex unstable. Please ask for a price where this applies.

**2. Stable:** Where Forget Me Not staff provide the care, but the child's needs are stable and not regarded as complex. Should the child require a clinical intervention during their stay that would need to be delivered by a member of staff with specialist training (eg. trachy vent training), a report will be provided covering the circumstances in which this happened and the price will increase to the complex stable rate.

**3. Complex stable:** Where specialist Forget Me Not staff provide the care. Should the child require a clinical intervention during their stay that would need to be delivered by a qualified specialist (a nurse or doctor), a report will be provided covering the circumstances in which this happened and the price will increase to the complex unstable rate.

**4. Complex unstable:** Where specialist qualified Forget Me Not staff provide the care, including nursing care.

**5. Palliative and end of life care:** Where specialist Forget Me Not staff provide end of life care under our charitable remit.

## Included within the price

- Full costs of catering and hotel services
- A personalised activity plan and individual assessment for the child based on their likes, dislikes and interests
- Use of the indoor and exterior facilities including the sensory room which is bookable in advance
- 24 hours from 4pm on day one to 4pm on day two or portion thereof
- Access 24/7 to a trained specialist nurse and care team member whilst on the premises
- 10% discount applied to some rates where more than 1 child funded by a CCG / LA are using the facilities at the same time.

## Available at an additional cost and on request:

- Transport where the family are unable to provide this for themselves
- Use of the hydrotherapy suite which is bookable in advance to ensure availability of appropriately trained staff
- Stays for family members including parents and other siblings.

## Added value services:

- A full medicines review delivered by a leading clinician
- Signposting to family support services where this might be appropriate, for example carer based services linked to family resilience
- Hosting of MDT meetings about the child / family
- Access to our 24/7 on call service once the child is part of the hospice caseload but no longer staying with us. This includes support at home or a transfer to the hospice where there is a deteriorating health concern, keeping the child out of hospital
- Access to hospice activities and activity days for the whole family as part of our charitable remit
- Training for family members, care support workers or foster carers around a child's needs.

## When might we offer children and their families services at Russell House?

The circumstances in which services are delivered can be many and varied but might include:

- Where a family need rehoming
- Where work is taking place in the home
- Where home is not a safe place to be
- Whilst foster carers are being sought or trained
- Whilst a care package is being put in place
- Where a child needs step down care following a hospital intervention
- Where a family are in need of a short term break
- Where the main family carer is temporarily unable to provide care
- Where a care package has broken down
- Where a family with a personal budget or continuing care plan choose to take a break at Russell House
- Where responsive respite is required for unplanned or planned breaks.